

# Thomas V. Zapor

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## Professional Summary

A natural problem solver and creative thinker, able to analyze a problem and once familiar with all moving parts find a creative solution to achieve the desired outcome.

**Languages/Technologies:** PHP, WordPress, JavaScript, jQuery, AJAX, JSON, HTML5, CSS3, API calls using SOAP and CURL, WooCommerce, able to utilize any additional technologies.

**Software:** PHP Storm, GIT, cPanel, FTP clients, SOAPUI, Adobe Photoshop, Dreamweaver, MS Word, Excel and the MS Office suite.

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## Professional History

**KwikturnMedia, an R+L Carriers company, Ocala, FL**

**February 2013 – March 2017**

*PHP WordPress Web Developer*

- Was discharged as the company discontinued operations on March 17, 2017.
- Developed the company's flagship eCommerce shipping plugin which integrated R+L Carriers' LTL freight shipping rates into the WooCommerce shopping cart platform.
- Developed SOAP and CURL calls to the rate quote APIs for various competing freight carriers and parsed XML response data.
- Worked directly with the company's largest client to build numerous custom extensions to the WooCommerce online shopping platform, including designing and developing a variety of screens in both the admin and customer-facing interfaces.
- Created a JavaScript/jQuery-based WooCommerce extension to allow the store's customers to select custom dimensions for specified products and display a CSS-based scale diagram then calculate custom pricing based on preset specifications.
- Developed custom WordPress plugins based both on internal and client requests.
- Utilized development tools in the major browsers to troubleshoot and resolve front-end HTML, CSS, and JavaScript issues reported either internally or by clients.
- Based on management's specific requirements, developed a plugin that retrieved a menu of the user's latest twitter tweets and displayed a selected tweet either through a shortcode or with a specific blog post.
- Utilized CSV product data import functionality to maintain products for client eCommerce sites.
- Assisted non-technical personnel in supporting clients in maintaining and operating their WooCommerce stores, including updating required product data.
- Created thorough user documentation on all aspects of the non-technical setup and maintenance of stores built on our WordPress/WooCommerce-based platform.

**Worldwide Interactive Services, Orlando, FL**

**December 2005 – December 2012**

*Documentation Specialist / Implementation Team / Client Support Specialist / QA*

- Researched proposed product enhancements and developed application specification documents, including designing modifications to user interfaces.
- Worked with programmers to modify specifications to achieve desired outcomes within the company's existing platform.
- Designed front end layout for internet banking Web sites and completed custom updates to satisfy specific needs of more than 200 credit union clients nationwide.
- Developed client-facing product documentation, such as user's manuals and release documents, detailing the features and functionality of the company's online account access products and services.

**Everything But The Spider, Inc., Winter Park, FL**

**October 2004 – May 2008**

*Web Designer / Developer*

- Utilized a variety of technologies including hand-coded HTML/CSS, Dreamweaver, Flash, SHTML and some ASP, as need to meet the specific requirements of each project.
  - Designed graphic look and feel for e-commerce web sites to satisfy clients' specifications.
  - Maintained online inventory and site content for several different eCommerce stores.
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## Education

**Bachelor of Arts, Communications, University of Central Florida**  
**Diploma, Web Site Design, Herzing College, Orlando**

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**References furnished upon request.**

**Will commute or relocate within Central Florida for the right opportunity.**